

DT 09-136

From: Murray, Tom [mailto:Tom.Murray@tdstelecom.com]
Sent: Monday, October 11, 2010 11:05 AM
To: PUC
Cc: Hatfield, Meredith; Bailey, Kate; Murray, Tom
Subject: DT 09-136 Union/TDS Service Quality Reporting Letter

Debra,

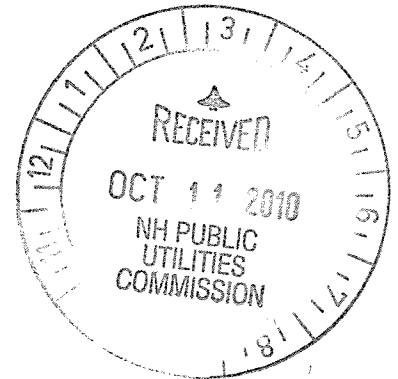
Attached is TDS' official letter on the ability to track service quality at Union Telephone Company.

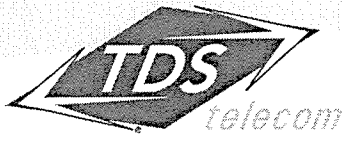
Please let me know if you have any questions.

Thanks
Tom

Thomas Murray

TDS Telecom
Manager-State Government Affairs
802-485-9724





October 1, 2010

BY ELECTRONIC MAIL

Debra A. Howland, Executive Director & Secretary
New Hampshire Public Utilities Commission
21 S. Fruit St., Ste. 10
Concord, NH 03301

Re: DT 09-136 Union Telephone Company Transfer of Assets to TDS Telecom

Dear Ms. Howland:

This letter serves as official notice of Union Telephone Company's ability to track and report on service quality data as of October 1, 2010. On July 26, 2010, TDS Telecom converted the last of these support systems for regulated services and have since fully convert the systems that allow service quality reporting, as discussed in the stipulation. These service quality reports will be filed as non-confidential for a period of one year, after which time TDS will consider filing these reports as confidential.

Sincerely,

Thomas Murray

Thomas Murray
TDS Telecom
Manager-State Government Affairs (NY, VT, NH & ME)
802-485-9724

cc: Meredith Hatfield, Office of Consumer Affairs
Kate Bailey, Public Utilities Commission